

Recommendation v) – Feedback from CYC Transport Planning Team:

1) Low Floor buses

The **Public Service Vehicle Accessibility Regulations** now mandate that all local buses must be low floor and wheelchair accessible from 1st Jan 2017. All of York's bus operators are aware of this legal requirement and where the Authority becomes aware of any non-compliant vehicles being used on locally registered bus services, we take this up with the operator and if necessary, the Traffic Commissioner who can enforce against non-adherence;

2) Bus stop information

Working with local bus operators and through funding awarded to the Authority through the Department for Transport's 'Better Bus Area Fund' we have worked to improve public transport information. This included the introduction of composite (all operator) easy to read timetables which were designed in consultation with the York Blind and Partially Sighted Society;

3) Bus stop access & visibility

In the last year, the Council has invested £50k in improving accessibility to and at bus stops. This has included investments in dropped road crossings; seats at stops; hard-standing (where bus stops were previously on grass verges; and raised kerbs to decrease the step up from the street on to the bus. In addition the Authority has also improved lighting at a number of bus stops including those located outside York railway station. In the coming months, infrastructure and lighting will also be improved at the Museum Street, Rougier Street & Stonebow stops – all of which provide easy access to York's cultural and heritage offer.

4) Operator improvements

All nine bus operators making up the Quality Bus Partnership have agreed to produce a summary of the work they have undertaken to improve access for all to their services. By way of a prelude, Transdev reported at last week's meeting that all of the new buses recently introduced on their 'Yorkshire Coastliner' network included on-board audio and visual next -stop displays.